



# 2024 Annual Report Snapshot

## What does the Office of Emergency Management (OEM) do?

Coordinate disaster preparedness and planning efforts by strengthening the resilience of the Grand Rapids community. Learn more @ [grandrapidsmi.gov/Government/Departments/Office-of-Emergency-Management](https://grandrapidsmi.gov/Government/Departments/Office-of-Emergency-Management).

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## Grand Rapids OEM 2024 Accomplishments



### Storm Ready Community

Established the City of Grand Rapids as a Storm Ready Community, the largest city in Michigan to be designated Storm Ready.



### Emergency Operations Center

Activated the Emergency Operations Center (EOC) five times:

- Blizzard (Jan)
- Water Main Break (Feb)
- FPOTUS Rallies (July & Nov)
- Election Day (Nov)



### Disaster Assistance

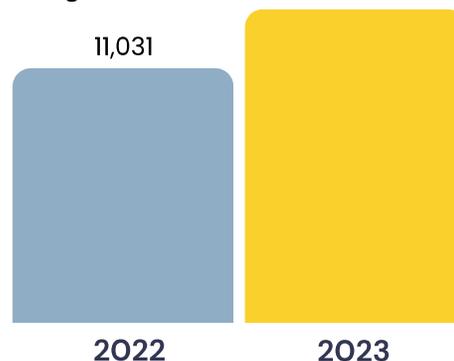
Partnered with FEMA to connect residents to disaster assistance in response to the presidential declaration for the August 24, 2023, tornado/severe weather.

## OEM 2024 Training & Planning

- Conducted a full-scale active shooter focused exercise in collaboration with the:
  - Grand Rapids Community College (GRCC)
  - Grand Rapids Police Department (GRPD)
  - Other public safety partners.
- Facilitated various Incident Management related training courses to stakeholders.
- Participated in the FEMA Strategic Foresight 2050 project to help provide insight into what emergency management will look like at the local level in the next 25 years.

## Grand Rapids Emergency Alerts

Number of individuals who have opted into receiving free alerts: 13,597



Scan to sign up and receive notifications on weather warnings, water boil alerts and more!



[grandrapidsmi.gov/emergencyalerts](https://grandrapidsmi.gov/emergencyalerts)



# 2024 Annual Report Snapshot Continued

## What is the Community Emergency Response Team (CERT)?

The Community Emergency Response Team (CERT) Program trains volunteers to assist their families, neighbors, and community members during emergencies when professional responders may not be immediately available to provide assistance.



**GR CERT grew to 37 trained volunteers!**

### CERT Activation:

Assisted with water distribution during Boil Water Advisory in March 2024.

	Classes	Attendees
<b>CERT Level 1</b>	Three classes offered <ul style="list-style-type: none"> <li>• 3-hour training</li> <li>• 1 class in each Ward</li> </ul>	56 total attendees
<b>CERT Level 2 - Basic Academy</b>	1 course offered <ul style="list-style-type: none"> <li>• 20-hour training</li> <li>• 6 weeks long</li> </ul>	21 graduates
<b>CERT Additional Trainings</b>	2 trainings offered <ul style="list-style-type: none"> <li>• Amateur Radio Workshop</li> <li>• Stop the Bleed</li> </ul>	~10 total attendees



## 2024 Public Outreach and Education Accomplishments

- Partnered with Puertas Abiertas for Spanish speaking outreach event with ~500 attendees.
- Partnered with C4 to deliver nine Resilient Resident Workshops focused on climate readiness and preparedness with ~90 total attendees.
- Participated in various other outreach events in the community such as, WGNO Community Partners Day, Commission Night Out, National Night Out, a Trunk-or-Treat neighborhood event and the Grand Rapids Santa Parade.
- Increased frequency of social media posts (Facebook, Instagram & X) to daily.

