

Comparison of Responses by Respondent Characteristics

This dashboard allows the user to specify which demographics to include in the table using the dropdown menu below. Responses have been summarized to show only the proportion of respondents giving a positive answer; for example, the percent of respondents who rated the quality of life as excellent or good.

In the "Statistical significance" tab, you will find a tool to help determine the threshold values for statistically significant differences between groups.

		Ward 1	Ward 2	Ward 3
Please rate each of the following aspects of quality of life in Grand Rapids.	Grand Rapids as a place to live	87%	87%	78%
	Your neighborhood as a place to live	80%	80%	69%
	Grand Rapids as a place to raise children	74%	75%	69%
	Grand Rapids as a place to work	76%	79%	76%
	Grand Rapids as a place to visit	81%	83%	74%
	Grand Rapids as a place to retire	49%	54%	52%
	The overall quality of life	79%	80%	68%
	Sense of community	57%	59%	49%
Please rate each of the following characteristics as they relate to Grand Rapids as a whole.	Overall economic health	65%	61%	62%
	Overall quality of the transportation system	58%	57%	56%
	Overall design or layout of residential and commercial areas	60%	67%	61%
	Overall quality of the utility infrastructure	64%	62%	57%
	Overall feeling of safety	57%	69%	54%
	Overall quality of natural environment	70%	63%	60%
	Overall quality of parks and recreation opportunities	77%	77%	66%
	Overall health and wellness opportunities	72%	76%	68%
	Overall opportunities for education, culture, and the arts	77%	73%	70%
	Residents' connection and engagement with their community	49%	50%	44%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Grand Rapids to someone who asks	88%	82%	84%

unlikely you are to do each of the following.	Remain in Grand Rapids for the next five years	86%	78%	86%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	91%	92%	89%
	In Grand Rapids's downtown/commercial area during the day	82%	91%	82%
	From property crime	62%	72%	58%
	From violent crime	70%	73%	68%
	From fire, flood, or other natural disaster	81%	81%	79%
Please rate the job you feel the Grand Rapids community does at each of the following.	Making all residents feel welcome	63%	56%	47%
	Attracting people from diverse backgrounds	57%	41%	41%
	Valuing/respecting residents from diverse backgrounds	56%	42%	39%
	Taking care of vulnerable residents	37%	27%	30%
Please rate each of the following in the Grand Rapids community.	Overall quality of business and service establishments	84%	82%	77%
	Variety of business and service establishments	78%	74%	70%
	Vibrancy of downtown/commercial area	72%	73%	65%
	Employment opportunities	72%	64%	72%
	Shopping opportunities	72%	63%	65%
	Cost of living	45%	40%	51%
	Overall image or reputation	79%	75%	70%
Please also rate each of the following in the Grand Rapids community.	Traffic flow on major streets	44%	52%	56%
	Ease of public parking	31%	36%	47%
	Ease of travel by car	67%	71%	76%
	Ease of travel by public transportation	49%	47%	47%
	Ease of travel by bicycle	57%	51%	49%
	Ease of walking	67%	75%	66%
	Well-planned residential growth	42%	43%	49%
	Well-planned commercial growth	54%	56%	49%
	Well-designed neighborhoods	46%	51%	52%

Please also rate each of the following in the Grand Rapids community.	Preservation of the historical or cultural character of the community	61%	70%	68%
	Public places where people want to spend time	62%	63%	63%
	Variety of housing options	36%	30%	41%
	Availability of affordable quality housing	18%	16%	20%
	Overall quality of new development	56%	51%	54%
	Overall appearance	79%	78%	71%
	Cleanliness	67%	68%	55%
	Water resources	68%	71%	66%
	Air quality	78%	83%	76%
	Availability of paths and walking trails	73%	66%	63%
	Fitness opportunities	78%	76%	71%
	Recreational opportunities	70%	76%	68%
	Availability of affordable quality food	62%	59%	56%
	Availability of affordable quality health care	57%	61%	49%
	Availability of preventive health services	59%	67%	56%
	Availability of affordable quality mental health care	41%	45%	38%
	Opportunities to attend cultural/arts/music activities	85%	80%	71%
	Community support for the arts	82%	81%	73%
	Availability of affordable quality childcare/preschool	40%	25%	27%
	K-12 education	48%	52%	43%
	Adult educational opportunities	62%	56%	57%
	Sense of civic/community pride	62%	64%	53%
	Neighborliness of residents	53%	60%	57%
	Opportunities to participate in social events and activities	72%	66%	64%
Opportunities to attend special events and festivals	78%	81%	78%	
Opportunities to volunteer	74%	76%	77%	

Please also rate each of the following in the Grand Rapids community.	Opportunities to participate in community matters	67%	59%	53%
	Openness and acceptance of the community toward people of diverse backgrounds	50%	44%	34%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Grand Rapids for help or information	54%	56%	55%
	Contacted Grand Rapids elected officials to express your opinion	14%	15%	13%
	Attended a local public meeting	14%	14%	17%
	Watched a local public meeting	28%	23%	35%
	Volunteered your time to some group/activity	41%	38%	45%
	Campaigned or advocated for a local issue, cause, or candidate	19%	21%	20%
	Voted in your most recent local election	72%	74%	75%
	Used public transportation instead of driving	33%	27%	21%
	Carpooled with other adults or children instead of driving alone	45%	52%	48%
	Walked or biked instead of driving	65%	68%	64%
Please rate the quality of each of the following services in Grand Rapids.	Public information services	72%	61%	60%
	Economic development	68%	65%	53%
	Traffic enforcement	43%	51%	45%
	Traffic signal timing	49%	55%	55%
	Street repair	14%	13%	13%
	Street cleaning	38%	44%	37%
	Street lighting	55%	57%	47%
	Snow removal	49%	51%	51%
	Sidewalk maintenance	40%	44%	38%
	Bus or transit services	59%	58%	52%
	Land use, planning and zoning	43%	48%	43%
	Code enforcement	31%	41%	36%
	Affordable high-speed internet access	41%	46%	43%
Garbage collection	82%	84%	79%	

Please rate the quality of each of the following services in Grand Rapids.	Drinking water	77%	75%	70%
	Sewer services	77%	81%	78%
	Storm water management	62%	69%	62%
	Power (electric and/or gas) utility	72%	73%	71%
	Utility billing	62%	66%	65%
	Police/Sheriff services	63%	59%	48%
	Crime prevention	45%	49%	37%
	Animal control	65%	68%	52%
	Ambulance or emergency medical services	87%	80%	69%
	Fire services	88%	86%	88%
	Fire prevention and education	74%	74%	64%
	Emergency preparedness	63%	54%	52%
	Preservation of natural areas	58%	60%	53%
	Grand Rapids open space	59%	58%	55%
	Recycling	77%	71%	75%
	Yard waste pick-up	63%	70%	70%
	City parks	73%	76%	66%
	Recreation programs or classes	68%	65%	65%
	Recreation centers or facilities	64%	62%	66%
	Health services	70%	72%	62%
Public library services	89%	86%	90%	
Overall customer service by Grand Rapids employees	68%	72%	67%	
Please rate the following categories of Grand Rapids government performance.	The value of services for the taxes paid to Grand Rapids	48%	52%	46%
	The overall direction that Grand Rapids is taking	66%	66%	57%
	The job Grand Rapids government does at welcoming resident involvement	52%	48%	44%
	Overall confidence in Grand Rapids government	52%	56%	48%

Please rate the following categories of Grand Rapids government performance.	Generally acting in the best interest of the community	57%	62%	51%
	Being honest	54%	54%	47%
	Being open and transparent to the public	51%	52%	43%
	Informing residents about issues facing the community	46%	46%	45%
	Treating all residents fairly	50%	41%	37%
	Treating residents with respect	59%	52%	47%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Grand Rapids	68%	69%	60%
	The Federal Government	37%	31%	31%
Please rate how important, if at all, you think it is for the Grand Rapids community to focus on each of the following in the coming two years.	Overall economic health	83%	88%	88%
	Overall quality of the transportation system	79%	80%	73%
	Overall design or layout of residential and commercial areas	76%	66%	68%
	Overall quality of the utility infrastructure	86%	87%	87%
	Overall feeling of safety	84%	80%	91%
	Overall quality of natural environment	85%	83%	84%
	Overall quality of parks and recreation opportunities	83%	75%	72%
	Overall health and wellness opportunities	75%	75%	78%
	Overall opportunities for education, culture, and the arts	84%	77%	80%
Residents' connection and engagement with their community	67%	67%	71%	
Please rate how important, if at all, you think each of the following strategic planning areas are to the overall quality of life in Grand Rapids.	Providing equitable, innovative, high-quality public services	83%	87%	86%
	Building resident awareness of and involvement in the City's decision-making processes	74%	73%	73%
	Investing in innovative, efficient and equitable mobility solutions	77%	78%	69%
	Creating pathways to financial growth and security for residents, employees and businesses	86%	85%	85%
	Creating opportunities for education and enrichment for residents of all ages	80%	80%	85%
	Investing in healthy communities and the natural environment	84%	83%	87%
	Ensuring that all people feel safe and are safe in our community	89%	90%	95%
	Have you contacted the City of Grand Rapids for information or services in the past six months?	39%	43%	46%

	Thinking about your most recent contact, please rate your satisfaction with the outcome of the interaction.	86%	79%	86%
	Have you had an interaction with either the police department or municipal courts in Grand Rapids in the past six months?	17%	23%	25%
	Please indicate your level of agreement with the following statement: "In my interaction with the police and/or municipal ..	78%	70%	83%
Please rate how safe or unsafe you feel:	In your neighborhood at night	70%	80%	69%
	In Grand Rapids' downtown/commercial area at night	53%	62%	50%
	How much of a negative impact, if any, has the COVID-19 pandemic had on your overall quality of life?	60%	58%	52%
In general, how many times do you:	Access the internet from your home	90%	95%	86%
	Access the internet from your cell phone	94%	96%	92%
	Visit social media sites	84%	81%	82%
	Use or check email	94%	95%	94%
	Share your opinions online	30%	31%	28%
	Shop online	36%	50%	44%
	Please rate your overall health.	67%	72%	64%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact wil..	21%	19%	25%