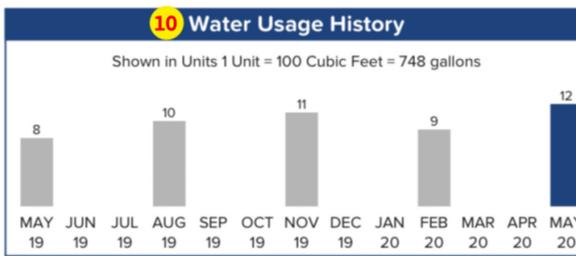




grandrapidsmi.gov/payments
 Pay your bill online - go green!
 Questions?
 Call us at 616.456.3000

\$ **1** Total Amount Due by 07/02/20
\$144.02
 2960349

2 Account Number	3 Bill Date	4 Due Date
WS1234567	06/11/20	07/02/20
5 Service Address		
1234 SAMPLE CT NE		
6 Service Type		
Residential Quarterly - WATER, SEWER		
7 Government Unit	8 Days Billed	9 Units Used
GRPDS	84	11.52



Summary of Charges

11 Previous Balance		\$149.10	
12 Payment Received - Thank You		-\$149.10	
Balance Before Current Charges			\$0.00
Current Charges			
13 Water Commodity Chg Grand Rapids	11.52 UNITS @ \$2.04	\$23.50	
14 Water Quarterly Readiness to Serve Grand Rapids		\$31.40	
15 Sewer Qtr Winter Avg Grand Rapids	11 UNITS @ \$3.58	\$39.38	
16 Sewer Quarterly Readiness to Serve Grand Rapids		\$49.74	
Total Current Charges			\$144.02
1 Total Amount Due:			\$144.02

- 1. Total Amount Due** - Amount due is made up of all Current Charges plus the Previous Balance minus Payments Received.
- 2. Account Number** - Assigned to the account for which water/sewer services are being delivered.
- 3. Bill Date** - The date on which the bill was created/issued.
- 4. Due Date** - The date by which the Total Amount Due or Monthly Option payment is due.
- 5. Service Address** - The address to which the Water System supplies water and/or sewer services.
- 6. Service Type** - Description of services the Water System supplies to the address. In this case it is a residential property which receives water and sewer services.
- 7. Government Unit** - The municipality in which the service address is being provided water and/or sewer services.
- 8. Days Billed** - The number of days being billed for water/sewer services on this bill. Quarterly customers are typically around 90 days, but this may vary slightly and can account for higher/lower bills.
- 9. Units Used/Usage** - The volume of water usage as registered by the water meter, measured in units (1 unit = 748 gallons).

Return this portion with payment. Make checks payable to Grand Rapids City Treasurer.



City of Grand Rapids Treasurer
 RM 220 City Hall - Water/Sewer
 300 Monroe Avenue NW
 Grand Rapids MI 49503-2296



0134902-GRWS154708-GR.NOPRIN-000061
 JOHN & JANE DOE
 1234 SAMPLE CT NE
 GRAND RAPIDS MI 49505-6405

3 Bill Date	4 Due Date
06/11/20	07/02/20
5 Service Address	2 Account Number
1234 SAMPLE CT NE	WS1234567
1 Total Amount Due	17 Monthly Option
\$144.02	\$48.01

Amount Enclosed:

2020 000000207430 000140 0000401

- 10. Water Usage History** - A chart that shows the past and current water usage for your water account.
- 11. Previous Balance** - The amount owed prior to this current bill. This may include other charges such as late fees and meter fees.
- 12. Payment Received** - Payments received prior to this bill date.
- 13. Water Commodity Charge** - Consumption charges based on water usage (units used).
- 14. Water Quarterly Readiness to Serve** - This fixed charge is determined through the annual rate study and is based on meter size. The charge is intended to recover costs associated with maintaining the water system and customer accounts. These costs are incurred as long as the meter is connected.
- 15. Sewer Qtr (Quarterly) Winter Avg** - Consumption charges based on water usage. This charge is capped based on the Winter Average of water intake during your winter billing quarter.
- 16. Sewer Quarterly Readiness to Serve** - This fixed charge is determined through the annual rate study and is based on meter size. The charge is intended to recover costs associated with maintaining the water system and customer accounts. These costs are incurred as long as the meter is connected.
- 17. Monthly Option** - A monthly payment option is available for quarterly residential accounts only. The amount of a monthly payment is one third of the total new bill plus any previous charges not yet paid.

Meter Readings

Location: 1234 SAMPLE CT NE

18 Service	19 Meter Number	20 Usage Period	21 Previous Read	22 Current Read	23 Type	9 Usage
WATER	12345678	02/24/20 - 05/18/20	889	2041	RR	11.52

CONTACT INFORMATION

Monday - Friday 8 a.m. - 5 p.m.
Phone: 616.456.3000
Email: water@grcity.us
City Hall: 300 Monroe Ave NW

Payments

A monthly payment option that allows payment in three equal installments is provided for your convenience. There aren't any fees or penalties assessed on the monthly payment option when the amount due is processed by the due date. Please allow a minimum of two business days for payments to be processed once received.

Rules and Regulations

A copy of the City of Grand Rapids Water System Rules and Regulations is available online at www.grandrapidsmi.gov.

Estimated Bills

If a meter reading can't be obtained, an estimated bill is sent. Charges are estimated based on usage during the same quarter the previous year. If no reliable history exists, estimates are based on average daily use from the previous quarter. If an account has no billing history, estimates are based on the average consumption rate determined in the annual rate study.

Delinquent Accounts

A 10% penalty will be charged for payments received after the due date.

Penalties and/or fees are not waived for an unreceived bill.

Ways to Pay

We accept the following credit cards:



Online



grandrapidsmi.gov/water-bill

Credit/Debit Card or Bank Account

Mail



Water/Sewer City Treasurer
300 Monroe Ave NW, Rm 220
Grand Rapids, MI 49503

Check or Money Order

Drop Box



300 Ottawa Ave NW
(Tan box on curb across the street from Calder Plaza)

Check or Money Order

In Person



311 Storefront:
City Hall, 300 Monroe Ave NW

Cash, Check, Money Order or Credit/Debit Card

Phone



1.888.861.7956

Credit/Debit Card

18 Service - The type of service being provided by the specific meter.

19 Meter Number - The serial number of the meter installed at the location.

20 Usage Period - The date range that this bill covers from the previous to the most current meter read.

21 Previous Read - The beginning read shown on the meter for this location for the usage period.

22 Current Read - The end read shown on the meter for this location for the usage period.

23 Type - The type of read (RR = actual read obtained for the meter, or EST = estimated reading due to inability to obtain actual read from the meter).