



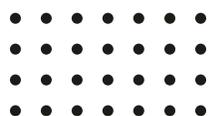
**Puerta Abiertas
INC**



2024

**PBGR
First Ward
Report**

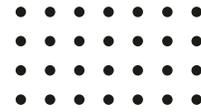
A comprehensive evaluation of our project
and strategic achievements.



PUERTASABIERTASGR.ORG



Executive Summary



This executive summary outlines the key achievements and initiatives carried out by Puertas Abiertas in Ward 1. The organization has focused on addressing community needs through various programs and services aimed at improving the well-being of residents.

Progress has been observed in areas such as education, mental health, and community engagement. Key initiatives include the expansion of trauma-informed group therapy services, workshops for skill development, mental health screenings, and outreach efforts designed to strengthen community connections. Access to trauma-informed individual therapy services has increased by over 15% during the grant period. Additionally, the number of Latinx trafficking victims served by Puertas Abiertas has also risen by over 15% within the same timeframe.

The efforts conducted in Ward 1 reflect Puertas Abiertas' commitment to empowering residents and improving their quality of life. The organization continues to seek feedback and collaborate with community members to identify opportunities for further growth and support.

Main Topics

OBJECTIVES
AND GOALS



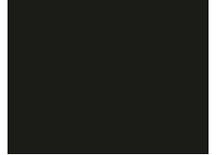
STATISTICS



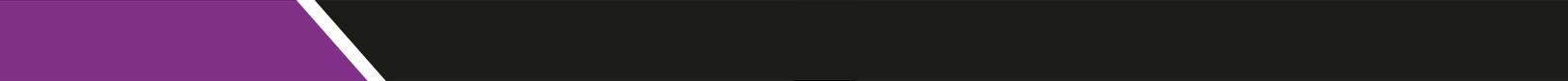
FINANCIAL



Objectives & Goals



2024



Culturally sensitive domestic abuse and human trafficking support therapeutic services.



Increase access residents of Ward 1 have to trauma-informed group therapy services by 15% during the grant period.

During the grant period, Puertas Abiertas conducted six culturally specific support groups for Ward 1 residents, delivering a total of 286 hours of service with an expected average attendance of 153 unique clients.

Increase access residents of Ward 1 have to trauma-informed individual therapy services by 15% during the grant period.

Puertas Abiertas provided over 850 hours of individual therapy during the grant period to 170 individuals who were victims of domestic violence and trafficking, as well as their immediate family members.

Increase the number of Latinx trafficking victims served by Puertas Abiertas by 15% within the grant period.

Puertas Abiertas has increased the number of Latinx trafficking victims served. In April 2024, the organization became a provider of Trafficking Services for the U.S. Committee for Refugees and Immigrants.



↑ 200%

DUE TO THE EXCELENT TEAM WORK

Budget



Initial Budget

Final Budget

Project Budget		
Expenses		
Category	Cost	Narrative/Notes
Wages and Benefits		
Executive Director	\$8,500	0.10 at \$85,000 annually
Program Manager	\$5,000	0.10 FTE at \$50,000 annually
Bilingual Advocate	\$5,500	0.10 FTE at \$55,000 annually
Fringe Benefits	\$4,500	FICA, Health Insurance, and PTO
Licensed Therapist/Clinician	\$41,250	0.75 FTE at \$55,000 annually
Subtotal	\$64,750	
Supplies and Materials		
Office Supplies	\$6,000	Estimated \$500 per month in office supplies, including paper, pens, etc. to facilitate therapeutic activities.
Subtotal	\$6,000	
Professional Services		
Accounting	\$3,900	\$75 an hour for 1 hour per week
Subtotal	\$3,900	
Client Assistance		
Emergency Financial Services	\$5,000	Assisting with medical bills, and other costs associated with leaving a trafficking situation.
Housing	\$5,000	Paying for hotel rooms until stable housing can be found.
Personal Care/Clothing	\$1,000	Purchasing clothing and hygiene items for clients.
Transportation	\$2,400	Paying for bus tickets, rideshares, etc.
Subtotal	\$13,400	
Other Expenses		
Community Awareness Activities	\$4,450	Costs associated with participating in events, booth rent, handouts, printing, etc.
Professional Development	\$5,000	Training of all Puertas Abiertas staff to better identify trafficking victims and program staff to maintain certifications.
Training of Outside Agencies	\$2,500	Costs associated with hosting trainings
Subtotal	\$11,950	
TOTAL EXPENSES	\$100,000	

Project Budget		
Expenses		
Category	Cost	Narrative/Notes
Wages and Benefits		
Executive Director	\$8,500	0.10 at \$85,000 annually
Program Manager	\$5,000	0.10 FTE at \$50,000 annually
Bilingual Advocate	\$5,500	0.10 FTE at \$55,000 annually
Fringe Benefits	\$4,500	FICA, Health Insurance, and PTO
Licensed Therapist/Clinician	\$34,821	0.75 FTE at \$55,000 annually
Subtotal	\$58,321	
Supplies and Materials		
Office Supplies	\$6,000	Estimated \$500 per month in office supplies, including paper, pens, etc. to facilitate therapeutic activities.
Subtotal	\$6,000	
Professional Services		
Accounting	\$16,336	\$75 an hour for 1 hour per week
Subtotal	\$16,336	
Client Assistance		
Emergency Financial Services	\$8,061	Assisting with medical bills, and other costs associated with leaving a trafficking situation.
Housing	\$5,000	Paying for hotel rooms until stable housing can be found.
Personal Care/Clothing	\$1,000	Purchasing clothing and hygiene items for clients.
Transportation	\$2,400	Paying for bus tickets, rideshares, etc.
Subtotal	\$16,461	
Other Expenses		
Community Awareness Activities	\$275	Costs associated with participating in events, booth rent, handouts, printing, etc.
Professional Development	\$2,227	Training of all Puertas Abiertas staff to better identify trafficking victims and program staff to maintain certifications.
Training of Outside Agencies	\$380	Costs associated with hosting trainings
Subtotal	\$2,882	
TOTAL EXPENSES	\$100,000	

The finalized budget highlights considerable differences from previous projections. A thorough analysis indicates that various allocations have been modified to align with current economic conditions and expected expenses. Key areas, such as accounting professional services and client assistance, have received increased funding, while other sectors have seen reductions. The document underscores the organization's strategic priorities and emphasizes the necessity of adapting to unexpected financial challenges.

Services Analysis

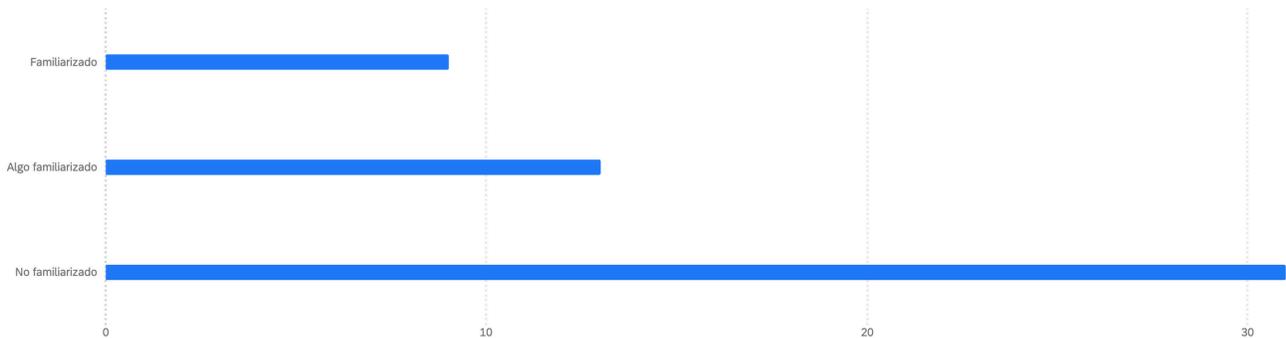
Puertas Abiertas Client Satisfaction survey

The survey was answered by 53 clients receiving individual mental health services.

Q1. How familiar were you with individual therapy before coming to Puertas Abiertas?

Familiar 17%
Somewhat Familiar 25%
Not Familiar 58%

¿Qué tan familiarizado estaba usted con la terapia individual antes de llegar a Puertas Abiertas? 53 1 >

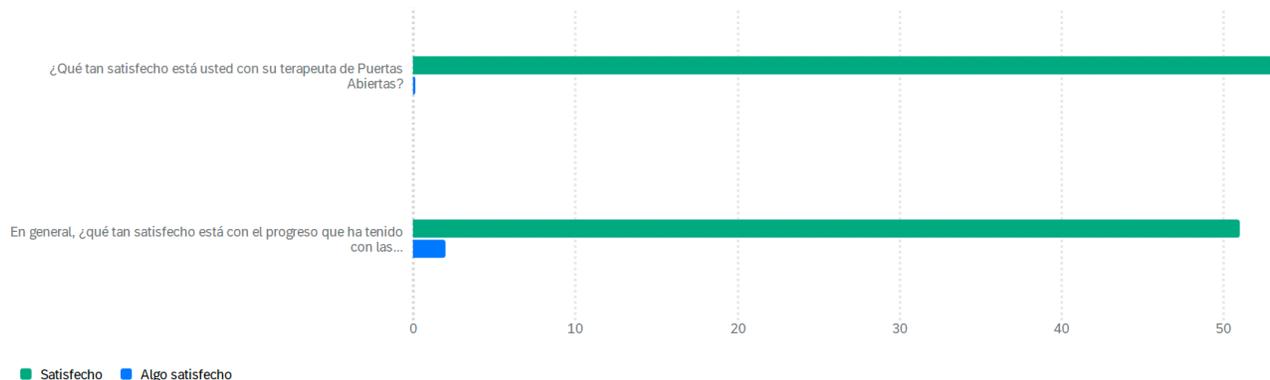


Q2. 1. How satisfied are you with your Puertas Abiertas Therapist?

Satisfied 100%
Somewhat Satisfied 0%

Q2. 2. Overall, how satisfied are you with the progress you have made with the therapy sessions

Satisfied 96.22%
Somewhat Satisfied 4.8%





Services Analysis

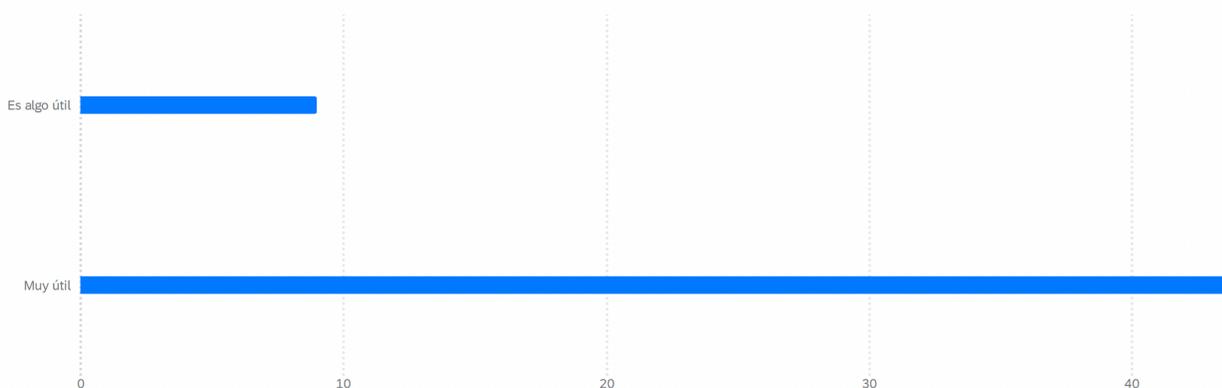
Puertas Abiertas Client Satisfaction survey

Q3. How helpful have your therapy sessions been in your life?

It's a useful thing 16.98%

Very Useful 83.02%

¿Qué tan útiles en su vida han sido sus sesiones de terapia? 53 ⓘ

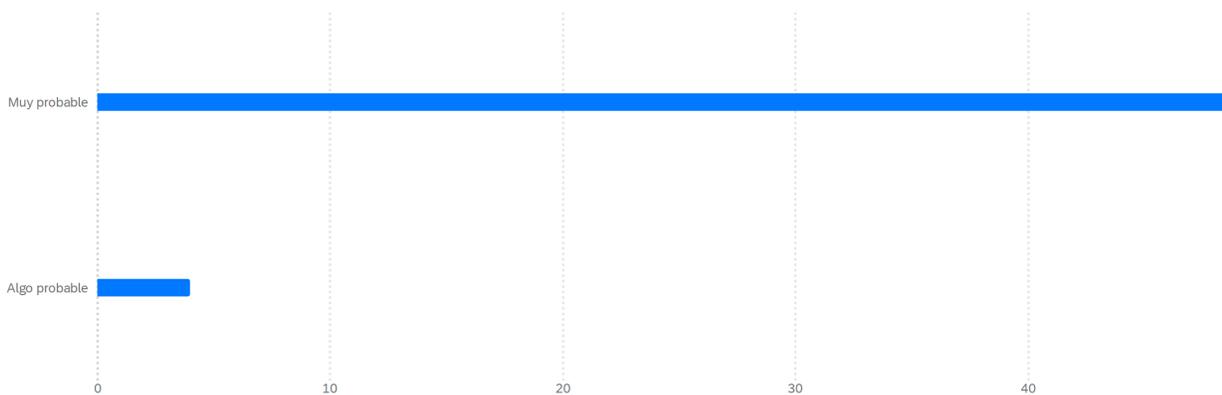


Q4. How likely are you to recommend these services to your family, friends or co-workers?

Very likely 92%

Something probable 8%

¿Qué probabilidad hay de que recomiende estos servicios a sus familiares, amigos o compañeros de trabajo? 53 ⓘ





Services Analysis

Puertas Abiertas Client Satisfaction survey

Q5. Is there any feedback you would like to share with Open Doors about individual therapy, or your therapist? If so, please respond below.

1. I have no comments
2. I don't have any opinion
3. Thank you for helping me with personal improvement and my self-esteem.
4. Puertas Abiertas makes me feel very safe knowing that they listen to me and have sheltered me.
5. They help me a lot to lose fear and be safer
6. A lot of help for me and my daughters
7. The only thing is that we are very well, very happy, I am also in therapy
8. It helps me a lot with my self-esteem and that the organization continues to grow, with more sponsors for more help for people.
9. If the intentions are what the actions seem to be, what they seem to be, may God give you more of everything to help the community
10. I really like the services, the support they give us, they make us feel safe
11. I want to return to the therapies, I stopped them due to surgery, I have not taken them for 4 months and I want to take them again, I hope that for the other one, I would like to take therapy without it being interrupted.
12. At the moment we are fine.
13. In my case they have helped me, but one of the reasons is that I would have liked my therapies in person, not by zoom.
14. In the case of my son, I feel very happy with the Therapy services
15. Everything is very good
16. None, everything is fine.
17. There is a lot of help, and due to lack of information that I didn't have it was difficult.
18. So far everything is very good.
19. I left the therapies for my work, I hope to return to them, they are very good.
20. I am very happy with Jessica, she is very professional, and very helpful, I recommend her.



Services Analysis

Puertas Abiertas Client Satisfaction survey

Q5. Is there any feedback you would like to share with Open Doors about individual therapy, or your therapist? If so, please respond below.

- 21. I feel grateful for the help and even more so for everything they do for me.
- 22. The therapies have helped me.
- 23. No opinion
- 24. I only took 2 therapies because I don't have health insurance.
- 25. At the moment I feel very good talking to my therapist.
- 26. No, all good, no comments.
- 27. I feel very happy with the help they are giving my daughter with individual therapies.
- 28. I have the best therapist, I feel very happy with the services since they help me a lot.
- 29. I have no opinion
- 30. Muy contentos, estamos muy satisfechos
- 31. I don't have any opinion at the moment, everything is very good
- 32. I have the best therapist.
- 33. Thank you for all the support you give us and may God bless Puertas Abiertas
- 34. I feel very happy since it is a very prepared organization
- 35. Therapies have helped me move forward.
- 36. Todo bien por el momento.
- 37. I like the attention they give, that they listen to me, since I arrived at Puertas Abiertas, I feel like family.
- 38. I have no comments everything is fine



Services Analysis

Puertas Abiertas Client Satisfaction survey

Q8. Hispanic or Latino

100%

Q9. How would you describe your gender identity?

Male 23%
Female 77%

Q10. Please select your age range.

18-24 (53%)
24-34 (21%)
35-44 (17%)
45-54 (6%)
55-64 (4%)

Puertas Abiertas Focus Group Findings attached.



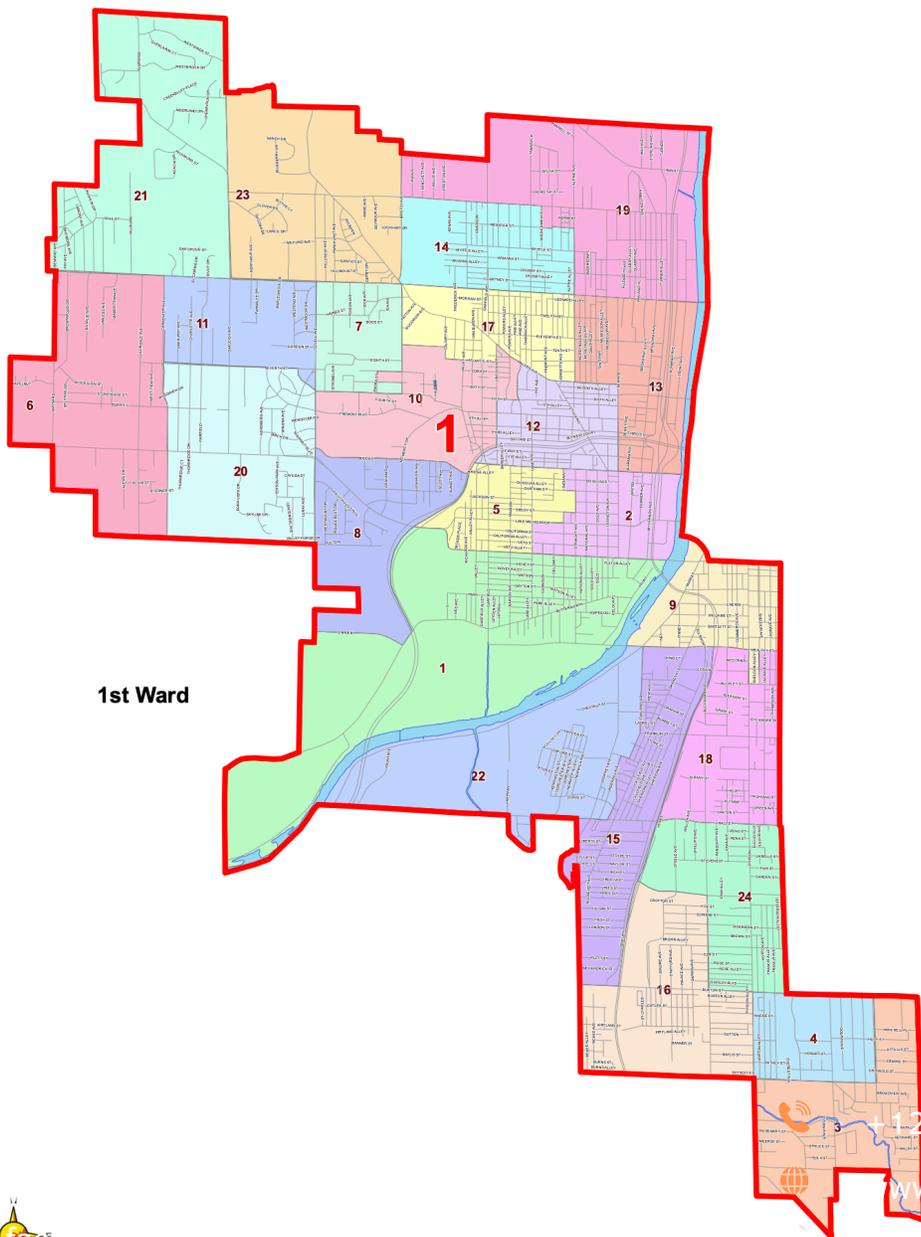


**Puertas Abiertas
INC**

PBGR Ward 1



Reports



1st Ward