



**Welcome
to
Commission Night Out!**

October 22, 2024

GRPS University

What is Commission Night Out?

- Opportunity to interact with staff and elected officials
 - Engagement activity
 - Department resource tables available
 - Provide information on City operations and efforts.
- ~~Ward 1: Harrison Park Academy on March 19~~
 - ~~Ward 3: Gerald R. Ford Academic Center on July 30~~
 - **Ward 2: GRPS University on October 22**



Grand Rapids, MI

The National Community Survey™

2024 Results



The National Community Survey™ in Grand Rapids



The NCS™ for Grand Rapids, MI

- Third conducting The NCS (previous surveys in 2019 & 2022)
- Survey conducted from January 31st, 2024 to March 21st, 2024
- Mailing approach employed:
 - 600 total responses received
 - 16% overall response rate
 - Non-probability, open-participation survey: 839 responses
- Results statistically weighted to reflect Grand Rapids overall
- 95% confidence interval with a +/- 4% margin of error



Major Findings

Want to know more?



<https://shorturl.at/jpmFQ>

Highest-performing areas:

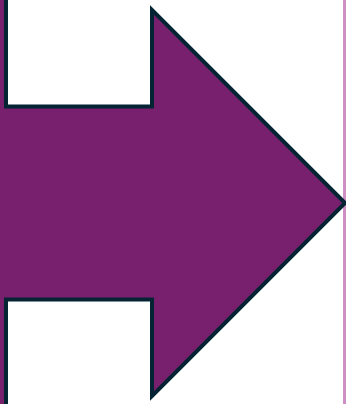
- The local economy remains strong.
- Grand Rapids' affordability ratings held steady.
- Grand Rapids' cultural opportunities received overwhelmingly positive reviews.
- Most aspects pertaining to community inclusivity increased over previous survey results.

Lowest-performing areas:

- Crime prevention and law enforcement services remain an opportunity for additional focus.



Overview of Engagement

- Start: 5:30pm
 - End: 6:45pm
 - Giveaways:
6:45pm-6:50pm
 - Business meeting
convenes: 7:00pm
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- Table Conversations
 - Rotate tables
 - Share perspectives
- Departmental services
 - Information on current services
- Get passport signed and submitted

Table Conversation Questions

Safety

What can be done to promote safety in our community?

Customer Service

What is a positive customer service experience?

Affordability

What does economic opportunity or prosperity mean to you?

Feedback

Something to share that doesn't relate to the NCS?
Go [here](#)!

Community Design

What features or characteristics make you choose where you want to live?

Environment

What does a healthy environment mean to you?

Belonging and Engagement

Tell me about a time you volunteered for or participated in a City program.

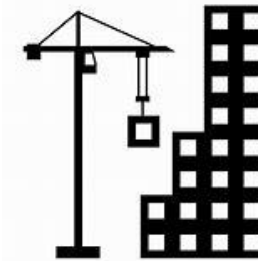
Transportation and Streets

What has been your experience with street repair?

Agreement/Norms



- Ensure everyone's voice is heard
- Accept and document **all** ideas
- Suspend expertise, rank and positional hierarchy
- Be open to new perspectives and possibilities
- Come from a place of building, sharing and bridging
- Stay on topic



- **Build on the ideas of others by using "YES and"**



- **Clarify by repeating back**
"I thought I heard you say Is that correct?"



Giveaways!

Interested in more engagement efforts?

Check out: EngageGR



Thank you!