2021 GRFD Annual Report

Public Safety Committee Presentation

2021 BREAK-EVEN DATE
April 30th
When the total value of property and contents saved by the GRFD surpassed the department's annual budget.

2021 GRFD Annual Report

- Total Responses: 23,986
- Grand Rapids Responses: 23,885
- Responses Outside of Grand Rapids: 101
- Apparatus Responses: 33,536
Mission, Vision, and Values

To elevate quality of life through excellent City services.

The Grand Rapids Fire Department values people by saving lives, protecting property, and responding to the needs of our community.

Grand Rapids will be nationally recognized as an equitable, welcoming, innovative and collaborative city with a robust economy, safe and healthy community, and the opportunity for a high quality of life for all.

Providing world class fire services for our community by employing a diverse workforce which respects, values, and develops our members.

Accountability
Collaboration
Customer Service
Equity
Innovation
Sustainability

Honesty
Integrity
Loyalty
Teamwork
Excellence
Coordination of COVID-19 planning and recovery
- Appreciation for Emergency Manager’s leadership
- Reaccreditation by Center for Public Safety Excellence
- Emergency Medical Technician Licensure
- Continued growth and partnerships gained with Homeless Outreach Team.
2021 At A Glance

Total Incidents
23,986
Apparatus Responses
33,536

Property Saved Rate 95.52%
Property Saved Value $189,751,009
Property Loss Rate 4.48%
Property Loss Value $8,503,697
Civilian Injuries* 14
Civilian Deaths* 0
Firefighter Injuries* 14
Firefighter Deaths* 0

2012-2021 Fire Incident Casualties
Response - Special Operations

- Water Rescue & Dive Team
- Emergency Medical Technician Training
- Technical Rescue & Michigan Task Force 1
- Homelessness Outreach Team (H.O.T.) pilot program
- High-rise and large-scale incident training
With Covid-19 restrictions lessened, GRFD increased training opportunities for the Hazmat Team. 5 new Technicians trained.

- New Protective equipment purchased with grant funds.
- Maintained relationships with Region 6 partners.
Training Division page 15

- GRFD has become an internationally licensed site for administering the Candidate Physical Ability Test (CPAT).
- Fire Instructor 1, Fire Officer 1 and Pump Operator classes to further develop our members.
- Michigan State Training Funds were used to provide mental wellness training during a “Leadership and Resiliency” seminar.
- Needs assessment for new training facility.
Property Saved Rate - the trend shows a slight decrease in the rate of property saved.

Focused on highest risk buildings through the Operational Permit program. Delays were experienced due to new maintenance staff lacking institutional knowledge.

Fire Match Program - An early year influx of referrals due to loosened COVID-19 restrictions ended in a near average number of 24 referrals for the year.
Performed 350 Fire Alarm and Suppression System Plan Reviews due to strong construction activity in the City.

There were no fire fatalities during the year and the number of fire-related injuries to civilians and firefighters also decreased.

Our Residential Safety Program implemented a Self-Install Program

65,104 smoke and 9,576 CO alarms have been installed in 10,810 homes since the program began in 2013
- GRFD members and their families participated in 9-11 stair climb.
- Lectures provided referencing Cumulative Stress, PTSD, and Compassion Fatigue.
- GRFD continues to train with 02X, funded by AFG money.
- Coordination with Jess Welch to provide a wide variety of education from the City’s Wellness office.
Recruitment and Community Outreach

The GRFD Recruitment Team, led by Battalion Chief Eric Freeman, is comprised primarily of suppression personnel, who perform work beyond their normal duty shifts to reach out to bring high caliber applicants into this organization.
**Critical Performance Measures**

**Distribution:** The ability to get the first unit on scene within a benchmark goal.

**Concentration:** The ability to assemble an effective response force within a benchmark goal.

**Reliability:** The percentage of time a unit is available to answer calls in their own district.
Incident Data  pages 14 & 41

GRFD Fire Incidents Over 10 Years

GRFD EMS and Rescue Incidents Summary

GRFD Structure Fire Incidents Over 10 Years

Total Responder Hours 2021

13
Performance Gap Analysis page 56 & 58

- Kalamazoo district distribution fell to 52.46% and travel time compliance is 52.95%
- Effective response force coverage in outlying districts continues to trail the city wide average
- Chester reliability is 69.47%
- Kalamazoo Station continues to be the highest district for simultaneous calls, with a 13.54% rate for 2021.
- Covell, Kalamazoo, LaGrave, and Leonard districts continue to increase in population and risk.
FY 2023-2025 Strategic Plan

MISSION
The Grand Rapids Fire Department values all people by saving lives, protecting property, and responding to the needs of our entire community.

VISION
Providing world class fire services for our community by employing a diverse workforce which respects, values, and develops our members.

VALUES
- Honesty
- Integrity
- Loyalty
- Teamwork
- Excellence

RESPONSE
- Owner: Chief Johnson
- Support: Chief Lehman

Desired Outcomes
- Increase and maintain response capabilities to meet the growing and evolving needs of our community by meeting the 100% critical performance metric compliance.

Fiscal 2023 Strategies
- Forecast and analyze our response model

Fiscal 2024 Strategies
- Modify our response model to maximize critical performance metrics

Fiscal 2025 Strategies
- Anayze effects of response model modifications and make adjustments accordingly

Training
- Owner: Chief Ross
- Support: Captain Norwood

Desired Outcomes
- Provide the appropriate skills and education to ensure all ranks can address existing and emerging threats.

Fiscal 2023 Strategies
- Ensure training curriculum meets existing and emerging threats

Fiscal 2024 Strategies
- Elevate department-wide training experience

Fiscal 2025 Strategies
- Ensure training resources meet our training needs

Prevention
- Owner: Fire Marshal/Deputy
- Support: Captain Deyery

Desired Outcomes
- Continue to foster a safe community by improving the Community Risk Reduction program through measurable outcomes.

Fiscal 2023 Strategies
- Develop a Public Education Program for the whole community

Fiscal 2024 Strategies
- Partner with Emergency Management to build a Community Emergency Response Team (CERT) and Community Outreach

Fiscal 2025 Strategies
- Evaluate Effectiveness of Wellness Programming

Wellness
- Owner: Chief Freeman
- Support: Captain Foreman

Desired Outcomes
- Provide progressive wellness programming that improves the well-being of our members, families, and communities.

Fiscal 2023 Strategies
- Align resources to desired outcomes

Fiscal 2024 Strategies
- Deliver progressive wellness programming

Fiscal 2025 Strategies
- Ensure policies and guidelines align with ISO qualifications and accreditation needs

Support Services
- Owner: Chief Brown
- Support: Captain Brandeis

Desired Outcomes
- Ensure systems and processes meet the needs of the organization.

Fiscal 2023 Strategies
- Analyze and improve maintenance programs, hiring process and information systems

Fiscal 2024 Strategies
- Ensure policies and guidelines align with ISO qualifications and accreditation needs

Fiscal 2025 Strategies
- Analyze and improve facilities, supplies and international communications