November 19, 2018

Hello, neighbor.

We hope you are having a good fall. We are writing to provide information about changes to on-street parking near your business, property or home. You likely have noticed the newly installed pay stations along the street near you. We are replacing old parking meters with pay stations throughout the city. We hope this letter helps you understand the changes, and we thank you for your partnership as we work together to make Grand Rapids a great city for everyone.

**Pay stations**
Instead of installing traditional meters, we’re using pay stations that allow users to pay with coin or credit cards. Pay stations provide receipts and support multiple languages, including, English, Spanish, French and German.

**Pay by license plate**
The pay stations installed in the attached maps do not have designated spaces – they’re now pay-by-license plate zones. People park by entering their zone and their license plate number with payment. Mobile GR will add signage to clearly mark the pay-for-parking segments and zone numbers. This allows more cars to fit on the street naturally compared to designated spaces.

**Payment options**
At pay stations, people can use coins and credit cards to pay.

* Coins – *nickel, dime, quarter, and gold or silver dollar
* Credit Cards – Visa, MasterCard, Discover, and American Express

Using your phone, another easy way to pay for on-street parking is with Motu, our mobile and web app to pay for on-street parking. Check out the enclosed materials to learn more about how to use Motu and the Pay Stations.
**Enforcement**

Enforcement hours for the new pay stations begin at 8:00 a.m. December 3, the coin meters can still be used until they are removed.

**Neighborhood parking lots**

City-owned neighborhood lots in the area will also convert to paid parking with pay stations. These parking facilities include, Ethel Lot, Hampton Lot, Hub Lot, Fulton Street Lot.

**Hours of operation and cost to park**

Parking will be enforced Monday through Friday 8:00 a.m. to 5:00 p.m. Parkers will pay a rate of $1.50 per hour.

Thank you for taking the time to read this letter. Please let us know if you have any questions. You may contact us at 616.456.3290 or mobilegr@grcity.us.

In partnership,

Your Mobile GR Team

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**PAY STATION LOCATIONS**

*Fulton Street Business District*
East Hills and Wealthy Street Business Districts

Updated 12/14/2018 to remove a portion of Hampton Avenue SE

Eastown Business District

Updated 12/14/2018 to remove a portion of Hampton Avenue SE
Downtown Fulton Street Area

Stockbridge Business District
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**Pay stations**

Instead of installing traditional meters, we’re using pay stations that allow users to pay with coin or credit cards. Pay stations provide receipts and support multiple languages, including, English, Spanish, French and German.

**Pay by space**

Pay stations throughout the downtown area have defined spaces like traditional meters – these are pay-by-space locations. When people park, they enter a zone and space number in to the pay station with payment. Mobile GR will add signage to clearly mark parking spaces and zone numbers.

**Payment options**

At pay stations, people can use coins and credit cards to pay.

*Coins – nickel, dime, quarter, and gold or silver dollar*  
*CREDIT CARDS – Visa, MasterCard, Discover, and American Express*

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In partnership,

Your Mobile GR Team

PAY STATION LOCATIONS

Downtown Southwest