

Comparison of Responses by Respondent Characteristics

This dashboard allows the user to specify which demographics to include in the table using the dropdown menu below. Responses have been summarized to show only the proportion of respondents giving a positive answer; for example, the percent of respondents who rated the quality of life as excellent or good.

In the "Statistical significance" tab, you will find a tool to help determine the threshold values for statistically significant differences between groups.

		White alone	Other/Two or more	Black alone
Please rate each of the following aspects of quality of life in Grand Rapids.	Grand Rapids as a place to live	90%	73%	64%
	Your neighborhood as a place to live	81%	66%	63%
	Grand Rapids as a place to raise children	77%	61%	66%
	Grand Rapids as a place to work	82%	69%	59%
	Grand Rapids as a place to visit	84%	67%	68%
	Grand Rapids as a place to retire	56%	36%	47%
	The overall quality of life	83%	64%	48%
	Sense of community	59%	45%	50%
Please rate each of the following characteristics as they relate to Grand Rapids as a whole.	Overall economic health	69%	49%	43%
	Overall quality of the transportation system	54%	58%	69%
	Overall design or layout of residential and commercial areas	63%	64%	60%
	Overall quality of the utility infrastructure	63%	55%	53%
	Overall feeling of safety	66%	49%	47%
	Overall quality of natural environment	65%	66%	53%
	Overall quality of parks and recreation opportunities	76%	64%	69%
	Overall health and wellness opportunities	77%	61%	59%
	Overall opportunities for education, culture, and the arts	79%	63%	56%
	Residents' connection and engagement with their community	52%	40%	38%
Please indicate how likely or unlikely you are to do each of the	Recommend living in Grand Rapids to someone who asks	89%	80%	62%

unlikely you are to do each of the following.	Remain in Grand Rapids for the next five years	87%	72%	73%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	95%	84%	80%
	In Grand Rapids's downtown/commercial area during the day	88%	78%	75%
	From property crime	67%	55%	61%
	From violent crime	75%	57%	65%
	From fire, flood, or other natural disaster	84%	69%	75%
Please rate the job you feel the Grand Rapids community does at each of the following.	Making all residents feel welcome	60%	43%	45%
	Attracting people from diverse backgrounds	50%	36%	37%
	Valuing/respecting residents from diverse backgrounds	47%	42%	36%
	Taking care of vulnerable residents	30%	28%	37%
Please rate each of the following in the Grand Rapids community.	Overall quality of business and service establishments	89%	62%	63%
	Variety of business and service establishments	80%	54%	63%
	Vibrancy of downtown/commercial area	73%	60%	63%
	Employment opportunities	73%	60%	58%
	Shopping opportunities	73%	52%	49%
	Cost of living	50%	43%	15%
	Overall image or reputation	83%	59%	46%
Please also rate each of the following in the Grand Rapids community.	Traffic flow on major streets	53%	49%	36%
	Ease of public parking	36%	49%	30%
	Ease of travel by car	73%	76%	50%
	Ease of travel by public transportation	41%	61%	66%
	Ease of travel by bicycle	50%	54%	65%
	Ease of walking	72%	59%	65%
	Well-planned residential growth	46%	41%	38%
	Well-planned commercial growth	57%	42%	49%
	Well-designed neighborhoods	52%	46%	44%

Please also rate each of the following in the Grand Rapids community.	Preservation of the historical or cultural character of the community	71%	56%	55%
	Public places where people want to spend time	64%	58%	57%
	Variety of housing options	37%	24%	42%
	Availability of affordable quality housing	18%	14%	25%
	Overall quality of new development	54%	48%	55%
	Overall appearance	81%	56%	68%
	Cleanliness	68%	55%	50%
	Water resources	69%	67%	61%
	Air quality	80%	75%	77%
	Availability of paths and walking trails	67%	67%	65%
	Fitness opportunities	78%	67%	68%
	Recreational opportunities	74%	61%	68%
	Availability of affordable quality food	63%	49%	51%
	Availability of affordable quality health care	59%	46%	49%
	Availability of preventive health services	64%	54%	56%
	Availability of affordable quality mental health care	43%	41%	40%
	Opportunities to attend cultural/arts/music activities	85%	66%	59%
	Community support for the arts	86%	58%	65%
	Availability of affordable quality childcare/preschool	31%	24%	32%
	K-12 education	49%	30%	63%
	Adult educational opportunities	64%	35%	63%
	Sense of civic/community pride	62%	55%	52%
	Neighborliness of residents	58%	61%	47%
	Opportunities to participate in social events and activities	70%	64%	59%
Opportunities to attend special events and festivals	82%	72%	69%	
Opportunities to volunteer	79%	68%	68%	

Please also rate each of the following in the Grand Rapids community.	Opportunities to participate in community matters	64%	42%	59%
	Openness and acceptance of the community toward people of diverse backgrounds	46%	37%	29%
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Grand Rapids for help or information	55%	41%	70%
	Contacted Grand Rapids elected officials to express your opinion	14%	10%	20%
	Attended a local public meeting	13%	15%	25%
	Watched a local public meeting	27%	24%	38%
	Volunteered your time to some group/activity	43%	39%	38%
	Campaigned or advocated for a local issue, cause, or candidate	19%	17%	32%
	Voted in your most recent local election	79%	48%	83%
	Used public transportation instead of driving	24%	32%	39%
	Carpooled with other adults or children instead of driving alone	51%	44%	40%
	Walked or biked instead of driving	66%	76%	45%
	Please rate the quality of each of the following services in Grand Rapids.	Public information services	67%	52%
Economic development		68%	44%	55%
Traffic enforcement		48%	49%	42%
Traffic signal timing		55%	50%	47%
Street repair		14%	13%	10%
Street cleaning		45%	34%	24%
Street lighting		59%	43%	34%
Snow removal		52%	52%	40%
Sidewalk maintenance		40%	45%	32%
Bus or transit services		53%	60%	68%
Land use, planning and zoning		44%	45%	44%
Code enforcement		35%	36%	41%
Affordable high-speed internet access		41%	52%	42%
Garbage collection		86%	79%	62%

Please rate the quality of each of the following services in Grand Rapids.	Drinking water	77%	70%	55%
	Sewer services	86%	62%	63%
	Storm water management	70%	48%	54%
	Power (electric and/or gas) utility	76%	72%	51%
	Utility billing	66%	69%	48%
	Police/Sheriff services	61%	48%	44%
	Crime prevention	50%	35%	30%
	Animal control	69%	44%	49%
	Ambulance or emergency medical services	86%	60%	73%
	Fire services	93%	74%	78%
	Fire prevention and education	77%	60%	56%
	Emergency preparedness	59%	53%	53%
	Preservation of natural areas	58%	56%	53%
	Grand Rapids open space	56%	55%	65%
	Recycling	77%	63%	66%
	Yard waste pick-up	72%	57%	65%
	City parks	75%	68%	61%
	Recreation programs or classes	72%	55%	52%
	Recreation centers or facilities	66%	63%	56%
	Health services	75%	59%	51%
Public library services	93%	79%	77%	
Overall customer service by Grand Rapids employees	75%	60%	48%	
Please rate the following categories of Grand Rapids government performance.	The value of services for the taxes paid to Grand Rapids	53%	41%	29%
	The overall direction that Grand Rapids is taking	70%	51%	41%
	The job Grand Rapids government does at welcoming resident involvement	53%	41%	37%
	Overall confidence in Grand Rapids government	57%	35%	47%

Please rate the following categories of Grand Rapids government performance.	Generally acting in the best interest of the community	63%	37%	48%
	Being honest	57%	37%	40%
	Being open and transparent to the public	51%	42%	45%
	Informing residents about issues facing the community	48%	40%	39%
	Treating all residents fairly	49%	23%	26%
	Treating residents with respect	58%	38%	36%
Overall, how would you rate the quality of the services provided by each of the following?	The City of Grand Rapids	70%	53%	58%
	The Federal Government	32%	29%	36%
Please rate how important, if at all, you think it is for the Grand Rapids community to focus on each of the following in the coming two years.	Overall economic health	87%	83%	86%
	Overall quality of the transportation system	81%	66%	71%
	Overall design or layout of residential and commercial areas	68%	73%	75%
	Overall quality of the utility infrastructure	86%	82%	93%
	Overall feeling of safety	84%	81%	88%
	Overall quality of natural environment	84%	82%	87%
	Overall quality of parks and recreation opportunities	79%	73%	64%
	Overall health and wellness opportunities	74%	79%	86%
	Overall opportunities for education, culture, and the arts	79%	81%	87%
	Residents' connection and engagement with their community	67%	61%	80%
Please rate how important, if at all, you think each of the following strategic planning areas are to the overall quality of life in Grand Rapids.	Providing equitable, innovative, high-quality public services	87%	81%	79%
	Building resident awareness of and involvement in the City's decision-making processes	73%	67%	86%
	Investing in innovative, efficient and equitable mobility solutions	75%	69%	80%
	Creating pathways to financial growth and security for residents, employees and businesses	83%	90%	89%
	Creating opportunities for education and enrichment for residents of all ages	81%	85%	84%
	Investing in healthy communities and the natural environment	86%	81%	75%
	Ensuring that all people feel safe and are safe in our community	93%	86%	88%
	Have you contacted the City of Grand Rapids for information or services in the past six months?	39%	43%	58%

	Thinking about your most recent contact, please rate your satisfaction with the outcome of the interaction.	85%	85%	76%
	Have you had an interaction with either the police department or municipal courts in Grand Rapids in the past six months?	21%	17%	29%
	Please indicate your level of agreement with the following statement: "In my interaction with the police and/or municipal ..	79%	56%	86%
Please rate how safe or unsafe you feel:	In your neighborhood at night	76%	65%	73%
	In Grand Rapids' downtown/commercial area at night	56%	52%	56%
	How much of a negative impact, if any, has the COVID-19 pandemic had on your overall quality of life?	57%	58%	51%
In general, how many times do you:	Access the internet from your home	94%	85%	76%
	Access the internet from your cell phone	96%	94%	86%
	Visit social media sites	82%	90%	71%
	Use or check email	98%	94%	76%
	Share your opinions online	30%	33%	22%
	Shop online	44%	41%	41%
	Please rate your overall health.	69%	71%	54%
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact wil..	18%	31%	29%