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Form 5.2 Public Participation – Annual Goals and Objectives Selection

Public Participation in Annual BMP Goals and Objectives Selection	
<p>Purpose: Annually during the last quarter of the calendar year the City will identify new goals and objectives for the following calendar year. As part of this process the City will actively seek input from interested parties through use of this ranking form which will be distributed to interested parties and encouraging their participation in the continuous improvement process. Input received from the ranking forms will be used in setting goals and objectives for the next calendar year.</p> <p>Instructions: Rank the listed candidate goals and objectives beginning with one (1) as the most important to you and so forth. Include any other suggested goals and objectives in the comment section. Sign and date the form and return the completed form as specified in the attached cover letter.</p>	
Rank	Suggested Goals and Objectives for 2013
	Clean all sanitary sewers 24" and smaller in diameter once every five years.
	Provide commendable customer service by maintaining a 75% satisfaction rating among those citizens we have serviced by surveying customers that have reported possible issues with the collection system and those participating in the Footing Drain Disconnection Program and the Sump Pump Program.
	Procure and hire – three Operator/Maintainer positions by end of calendar year 2013.
	Change to an alternative approved method for analyzing wastewater samples for chloride that does not generate any hazardous waste as the current method.
	Track the number of amalgam separators being installed in dental offices connected to our collection system.
	Reduce Significant Noncompliance (SNC) violations by Industrial Users by 25% in 2013.
	Educate customers by providing a minimum of one "Environmental Tip" that is associated with a "Critical Control Point" in the Biosolids Management Program in 2013.
	To improve BOD removal, nitrification/denitrification and phosphorus removal from the north portion of the WWTP.
	Continue quarterly monitoring of Grand Valley Regional Biosolids Authority biosolids per 503 Regulations to help assess the impact of changes being made in the North Plant Modification Project resulting in the reduction/elimination of the ferrous addition for phosphorous removal.
	Improve use of "Computerized Maintenance Management Program" (Maximo 7.1) by increasing the accuracy and completeness of data entered when closing out a work order (continued from 2012).
<p>Comments (Include any other goals and objectives you would like considered):</p>	

Completion date: (MM/DD/YYYY) 03/18/2013 Name (Print): Kathie Kuzawa

Signature

